

Council contact details and other useful numbers

- Highways improvements: highwayimprovements@croydon.gov.uk
- Roadworks: trafficmanagement@croydon.gov.uk
- Traffic management: trafficmanagement@croydon.gov.uk
- Parks and green spaces including grass verges: parks@croydon.gov.uk
- New road lining requests: ParkingDesign2@croydon.gov.uk
- Street events: specialevents@croydon.gov.uk
- Street cleaning: Administrationwasteservices@croydon.gov.uk
- Trees: treesandwoodlands@croydon.gov.uk
- Fly tipping on the highways (public roads): Administrationwasteservices@croydon.gov.uk
- Lamp columns, sign posts and signs attached to columns that are both illuminated and non- illuminated: bcz00428@milestoneinfra.co.uk (Milestoneinfra). Also go to Council web site.
- Traffic lights: customerservice@tfl.gov.uk / 0343 222 1234. Transport for London (TfL) covers the maintenance of all traffic lights within the borough
- Bus stops: customerservice@tfl.gov.uk / 0343 222 1234. Transport for London (TfL) covers the maintenance of all bus stops within the borough
- Red Routes: customerservice@tfl.gov.uk / 0343 222 1234. Transport for London (TfL) covers maintenance of all red routes within the borough. See the full list of TfL maintained roads on TfL web site.
- Overgrown vegetation on private property, antisocial behaviour, abandoned vehicles, fly tipping on private property, litter on private property, street trading or vehicle trading, illegal encampments, trade waste, graffiti: Neighbourhood Safety – public.safety@croydon.gov.uk
- Blockage or leaking from a private property onto the highways (public roads): Neighbourhood Safety – public.safety@croydon.gov.uk and the Environmental Enforcement team at environmentalenforcement@croydon.gov.uk and / or the relevant water board SES
- Leaking or foul smells from roadside drains: <https://corporate.thameswater.co.uk/Contact-Us>
- Vehicle crossover (dropped kerb) applications: If you have any queries regarding applications, please email HighwaysMaintenance@croydon.gov.uk with your name and full address.
- Highway enforcement (developers/builders etc) HighwaysEnforcement@croydon.gov.uk
Phone 0208 726 7100. Emergencies only
- Planning Enforcement Officer Michael.Amadi-Wuche@croydon.gov.uk

Croydon Council › [dont-mess-croydon](#) › [love-clean-streets-app](#). flytip@[croydon.gov.uk](mailto:flytip@croydon.gov.uk), or phone 0208 726 6000

Other contacts

Geoff James Kendra Planning planning@kenleyra.org.uk

Met Police <https://www.met.police.uk/a/your-area/met/croydon/kenley/>

Report a crime phone 101. **Emergencies only: dial 999.** twitter.com/MetCC

Find out if car is taxed and MOT'd. web site: <https://www.gov.uk/check-vehicle-tax>

THE ROAD COMMITTEE wef 2022

Colin Brown (Chairman)	020 8668 2101	colin.brown301@btinternet.com
Michael Lott (UR)	020 8645 9234	treetops5a@btinternet.com
Jan Scully (Treasurer)	020 8660 1699	treasurer@wura.org.uk
Robin McCallum (WR-signatory– Sec)	020 36 42 87 04	hnhk@tutamail.com
Stuart Prior (WR)	020 8668 9534	stuart.prior@hotmail.co.uk

IMPORTANT NOTICES

DATA BASE OF MEMBERS: Please email your house and phone number to chairman@wura.org.uk

We will keep you informed of events affecting the road by email.

OFFICIAL DOCUMENTS: If you cannot access these on the web site please leave your name and address with the Chairman 161 Welcomes Road Kenley CR8 5HD and he will make sure you get hard copies delivered to your house.

NEW RESIDENTS: A **welcome letter** will be supplied. Ask the Chairman for one if you have not received one.

CHANGES OF HOUSE OWNERSHIP AND ROAD LEVY: [Selling or have just moved in?](#)

[Please advise the Treasurer and pay any arrears of road levy so as not to hold up the sale.](#)



WURA WINTER NEWSLETTER 2021

Keep this. It contains useful contact information and how to pay the road levy

WELCOMES AND UPLANDS ROAD ASSOCIATION . WWW.WURA.ORG.UK

CHAIRMAN'S MUSINGS

Hi, I trust you have safely coped with Covid and its fallout. As if we had not suffered enough we were then hit with fuel tanker driver problems and a petrol shortage. Now we are facing problems from global warming and raging inflation! Nonetheless it's good to get back to some sort of normality. Against this background I thought an update of happenings within WURA would make a welcome diversion from the current gloomy prognostications and general despondency!

You may have noticed the resurfacing of Welcomes Road from Hayes Lane to Uplands Road promising several years of freedom from pothole repairs and the attendant costs. This was our response to a plea 'to get on with it' from a member at the 2019 AGM. In addition there is now a provisional timetable for the resurfacing of the rest of Welcomes Road with details of the funding set aside for the future resurfacing of Uplands Road when it is considered necessary.

Current building developments on two sites in the lower part of Welcomes Road are causing the usual mayhem from poorly organised HGV deliveries particularly to 42 Welcomes Road where the road is quite narrow. We do have agreements with each developer listing our requirements which are designed to minimize disruption but there are still too many transgressions. I commiserate with those residents affected and thank them for their patience which at times is sorely tested! There are presently eight planning applications awaiting decisions some of which we hope will be refused?!?

Richard our Secretary has for many years stoically borne the brunt of the work associated with the Council planners and developers and it is acknowledged that (not wishing to belittle input from other Committee members) without him WURA would not be the recognised 'street manager' it is. He will be retiring after the next AGM in May/June 2022 leaving a massive hole in WURA- a hard act to follow and I'm sure every resident would join me in recognising his dedication and massively thanking him.

*Photo. The new surface September 2021. 40mm layer of SMA
London Surfacing Co. Ltd*

He has accepted a one day a week part-time post of a consultant enabling myself and the others to use his expertise and knowledge when required whilst keeping himself 'remote' from the daily demands of email traffic.

With Richard's departure we need volunteers from Welcomes and Uplands Roads to fill spaces on the WURA committee to ensure that there is succession. If you are interested do please contact any member of the Committee. You can join a Committee meeting to see if the role is for you before you make up your mind finally. The next meeting will take place at some time in the New Year prior to the AGM.

The result of all this is that the Road Committee remit has to be considerably reduced, dealing only with core road matters and funding. This means residents will have to handle more issues themselves than was the case before. A list of useful contacts appears later in this Newsletter to help you do this. The same details will also appear on the web site. All emails will be assessed by myself and where relevant will be discussed with Richard in his new capacity and relevant road representatives.

No one likes rising costs, especially now, but the high quality tarmac we have successfully employed on the Hayes to Uplands Road section (having found cheaper alternatives do not work) is very expensive though in the long run almost certainly cheaper. The previously planned rise put on hold last year of 10% will now take effect from April 2022- the levy is still very modest compared to similar organisations.

Thank you for ploughing through these musings. I wish you a happy Christmas and brighter New Year when WURA will still be here for you. **Colin Brown, Chairman**



Notes on the administration of WURA from May 2022

With the retirement of our Secretary after the 2022 AGM and in the absence of a replacement, in spite of efforts to find one, the Committee will only be dealing with core road issues after March 2022. See below for a guide on what the Committee will do and what members can do for themselves. Key contact details at the Council and the Police appear further on in this Newsletter. These contact details will also be posted to the WURA web site. The Road Committee's focus will be on upgrading all the road surfaces to the standard of Phase 1 (see below) and collecting sufficient revenue from developers and members to fund the required work.

The programme to resurface Welcomes Road is as follows:

Phase 1 Hayes Lane to Uplands Road 40mm of stone mastic asphalt (SMA) overlay £60,000.

Completed satisfactorily in September 2021

Phase 2 Uplands Road to Zig Zag Road £55,000 scheduled for 2022 cash flow permitting

Phase 3 Zig Zag Road to Kenley Lane £135,000 scheduled for c2026 or earlier if possible

Uplands Road Work scheduled for 2024 subject to further developer HGV road levy income to cover cost of overlay of SMA c£70,000 of which £50,000 ring fenced (see notes below on admin).

To fulfil this expensive programme it is necessary that both members and developers (HGV levy) are vigorously pursued for payment of their respective road levies. This includes HGV levies for members extensions and landscaping. The cost of Phase 3 is adjusted for inflation.

Road levies: If you have overlooked paying your levy it would be appreciated if you could settle up without further delay. Please note the levy year starts on 1st April and is payable no later than 30th June each year. The Committee and the Treasurer in particular should not be expected to spend their time chasing road levy arrears.

Uplands Road and its spur roads: The funding (£50,000) set aside for resurfacing Uplands Road reflects the historic subsidy of the cost of maintaining Welcomes Road paid from Uplands Road surplus revenue.

WhatsApp Group: If you are a member and would like to start one for WURA please email welcomesanduplandsroads@gmail.com

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Income and expenditure relating to Uplands Road will be analysed separately in the accounts in future years and a ring fenced sum of £50,000 will be held in a separate bank account into which annual surplus income derived from Uplands Road will be paid each year. WURA has been fortunate that Uplands Road was resurfaced to a good standard some years ago and the cost of maintaining it has been significantly lower than for Welcomes Road.

Fighting the wrong kind of development: Objecting to housing developments as a Road Association will continue on the current basis assuming an arrangement can be made with a member to continue drafting the objections. Objections will largely focus on the impact on the infrastructure and not whether the new building is going to, for example, take away light and privacy from a neighbour. Members will need to co-ordinate their own campaigns and use the Council web site to object or write a letter.

Web site: This will continue to be maintained by the present web master, Marion McKelvie.

Some examples of what the Road Committee is responsible for overseeing:

- road maintenance and signage, including speed limit signs
- drain clearance, flood management and leaf sweeps
- requests to members to keep verges clean and, if needed, getting the work carried out and billing the member
- parking issues which impact the road, when members have been unable to resolve the problem in the first instance
- keeping the roads open and dealing with utility companies when excavations and other work is required
- collecting road levies, including from developers, and chasing defaulters for payment
- providing road levy information for house purchasers (as per Form TA6) and answering other solicitors' queries during the conveyancing process
- negotiating with Croydon Council regarding controversial housing developments with poor on-site parking ratios or other likely adverse impact on the road
- Maintenance of website

What the Road Committee does not get involved with and what members have a duty to do
(see [Croydon Council](#) contact details on the back of this Newsletter and on web site www.wura.org.uk)

- disputes between neighbours of all kinds including about noise, smoke from chimneys and bonfires, fences and over hanging hedges and trees
- clearing fallen trees and fly tipping unless the member is genuinely unable to do so.
- nuisance parking which should be solved by the members themselves
- keeping hedges, brambles and weeds from growing over the road and verges clear as pedestrian refuges



Candy our Postie painted the now disused mail cabinet.

Left: Top of Welcomes Road in 1900s.



Treasurers Report; After spending £60k on phase 1 (HL to UR) in September 2021 the road funds stood at £140,742 (£140,791 October 2020) as at 5th November 2021 with member road levy arrears of £1,348.

The 2022/23 budget and the draft/audited accounts for the year ending 31st March 2022 will be presented with the 2022 AGM Agenda. These accounts will reflect the income and expenditure relating to the two roads separately along with the relative road funds.

ROAD LEVY RATES PAYABLE ANNUALLY FROM 1st APRIL 2022 (last increase 2018) NO LATER THAN 30TH JUNE EACH YEAR. STANDING ORDERS WILL NEED UPDATING

Band C	£57	New £63
Band D	£65	£72
Band E	£80	£88
Band F	£94	£104
Band G	£108	£119
Band H	£130	£143
Rates are adjusted every 3 years for inflation	Spur roads 50% of rate with some exceptions	

If you want to pay by standing order or by faster payment please use these details
Payee: Welcomes and Uplands Road Association
Sort code: 30-91-72 (Lloyds Bank)
Account No: 02400865
If you cannot pay by standing order (levy due April each year) a cheque or cash is fine. Use the WURA reference from your road levy invoice when making a faster payment through the internet or by standing order.

Note: Arrears of road levy need to be declared on Form TA6 when you sell your house. If you are in arrears with the Association you are legally required to disclose this information to your buyers and/or their solicitors when you complete form TA6.
If you live in a spur road and have to use Welcomes or Uplands Roads for access then the legal precedent of 'benefit and burden' applies. In other words you need to share the cost of maintaining WURA roads which are un-adopted private roads.

Thank you all those who continue paying the road levy on time avoiding the need for us to send chasers!
Emails: If you want to be kept informed about road events including road closures and road works please email welcomesanduplandsroads@gmail.com and you will be added to the members group.